



Recharge Getaways - Terms & Conditions

Congratulations, you chose YOU and have signed up to join us on one of our retreats. We are excited to have you with us on this transformational journey. By paying the first term or the full amount you also agree with the terms and conditions stated in this document.

1.0 PAYMENTS & CANCELLATIONS

1.1 TERMS OF SERVICE

RECHARGE GETAWAYS will list what is included and not included on the trip page. Airfares, airport transfers, in-transit accommodation, visas, airport taxes, travel insurance and alcohol are rarely included.

1.2 RESERVATIONS

To reserve your place on one of our retreats please complete our subscription form and complete your deposit payment. Without the deposit payment your spot at the retreat is not guaranteed.

1.3 PAYMENT & ACCEPTANCE OF TERMS AND CONDITIONS

Recharge Getaways will consider acceptance of Terms and Conditions by any Customer who has made a part or complete payment for the service. You are not required to sign these terms and conditions to be in acceptance of them. Final balances are due 6 weeks before the retreat start date. If final payment is not received by 6 weeks prior to the retreat start date, RECHARGE GETAWAYS reserves the right to cancel your reservation and accept new reservations for your space. In this case your deposit will be forfeited.

1.4 CANCELLATION BY GUEST & REFUND POLICY

If you wish to cancel your retreat you must notify maartje@rechargegetaways by email. Once we've received your notice, cancellation will take effect. Please NOTE that we employ a strict NO REFUND POLICY. Due to the nature of the business and Recharge Getaways incurring costs immediately upon a customer's acceptance and payment, Recharge Getaways reserves the right not to refund monies under any circumstances. Recharge Getaways reserves the right to refund customers at its own discretion pending how long until the Retreat in questions is due to commence. If there is a reasonable time frame, we will enact a refund less administrative, advertising and booking fees. In general; the following cancellation policy will be held.

Deposit requires 30% of the total amount and is NON REFUNDABLE

Cancellation at least 60 days prior to the retreat date 70% of the total price is refunded.

Cancellation between 30-60 days prior to the retreat date allows for a refund of 50% of the total price.

Cancellation within 30 days of the retreat date no refund possible.

Partial participation affects the group dynamic and therefore is not allowed. Therefore full participation in the retreat is obligatory. Partaking only in part of the retreat is not allowed unless discussed and mutually agreed with Recharge Getaways prior to the retreat in exceptional

circumstances.

1.5 CANCELLATION BY RECHARGE GETAWAYS

We will do our best to make sure all our retreats run without disruption. However, your safety is our priority. In the unlikely event that we have to cancel a retreat whether it be due to natural disaster, illness, civil unrest, not enough participants or any other unforeseen circumstance out of our hands, participants may transfer their deposit to a future retreat (within 12 months). While we help out as much as we can during this process, we have to be super clear so we're on the same page - **In the event of a canceled retreat RECHARGE GETAWAYS is not liable for any refunds or reimbursements.** Participants can however lodge a claim with their travel insurance company for a refund or reimbursement. Travel insurance is a real must to protect you from any unforeseen events.

1.6 CHANGES BY RECHARGE GETAWAYS

RECHARGE GETAWAYS reserve the right to make changes deemed necessary by our team, retreat leaders, teachers or partners prior to retreat start date. In the event that we need to make a change to the venue, the teacher, the itinerary, any other aspect of the retreat, whether it be due to unforeseen circumstances like natural disaster, illness, civil unrest, death, closure, or any other unforeseen circumstance, guests may transfer their deposit to a future retreat where trip start date is within 12 months from the start date of the current retreat. All other payments will be forfeited and RECHARGE GETAWAYS will not be liable for refunding or reimbursing any amount beyond the transfer of the deposit. RECHARGE GETAWAYS is not responsible for reimbursing you or refunding you for any amount paid if you decide to cancel based on these changes. This is the responsibility of your chosen Travel Insurance company and policy. **Please note that we require travel insurance** so that you can make a claim based on the changes and have your expenses reimbursed by the travel insurance that we require for exactly this reason in addition to other medical and travel complications that may occur. You will not be entitled to claim any additional amounts or seek any compensation for any loss, expenses or damage (either direct or consequential) or for any loss of time or inconvenience which may result from such cancellation (including but not limited to visa, passport and vaccination charges, or departure, gear purchases, airport and airline taxes).

1.7 DISRUPTED TRAVEL

It's the participant's responsibility to ensure a valid passport, good for 6 months from after the date you intend to return home. It is the participant's responsibility to check whether travel on their passport requires a visa. In the event that a participant's passport or visa disrupts travel, RECHARGE GETAWAYS will not be liable for any compensation.

2.0 INSURANCE & DOCUMENTATION

2.1 TRAVEL INSURANCE

Travel insurance for all RECHARGE GETAWAYS trips are mandatory, whether you are traveling overseas or based in the country. It is vital that travel insurance covers participants for the location and dates of retreat and includes medical coverage and natural disaster coverage. We highly recommend that you add 'Cancel for Any Reason' to your policy to receive financial compensation for any reason. For example, you'll be covered if something comes up, a family emergency, a new job opportunity, or if RECHARGE GETAWAYS has to cancel due to weather, staff injury, staff illness or other unforeseen reasons. Although normal trip cancellation will cover you for illness or injury, or for a travel companion's illness, injury or death, it is limited to these.

2.2 TRAVEL DOCUMENTS AND IMMUNISATIONS

It is the responsibility of each traveler to obtain all required travel documents including Visas and other travel documents unless otherwise noted. Information regarding necessary documentation is provided per retreat on our website or you can contact us for more detailed information regarding your retreat requirements. It is your

responsibility to purchase correct immunisations. Please contact your nearest travel clinic for the latest requirements.

3.0 ACKNOWLEDGEMENT

3.1 ACKNOWLEDGEMENT OF RISKS - ASSUMPTION OF RESPONSIBILITY

Although RECHARGE GETAWAYS has taken reasonable steps to ensure safety, I (the retreat participant) acknowledge that this activity has risks, including certain risks which cannot be eliminated without destroying the unique character of this activity. The same elements that contribute to the unique character of this activity can cause loss or damage to the participant including accidental injury, allergies, illness or in extreme cases, permanent trauma, disability or death and also can cause damage to or loss of property. The following describes some, but not all, of those risks.

Activities vary from retreat to retreat and may include but are not limited to: hiking in a wide variety of environments; bicycling on trails and roads with a wide range of surface conditions and traffic volume; any type of yoga, river kayaking, sea-kayaking and canoeing and paddle boarding; swimming, snorkeling and surfing; fishing; helicopter or small plane rides..

RECHARGE GETAWAYS retreats can involve travel to remote places, sometimes multiple hours from medical facilities. Transportation, evacuations and medical care can be significantly delayed; communication can be delayed, limited or not available.

Risks of food allergies. During the retreat dietary wishes are taken into account as much as possible. However, it is the participants responsibility to, in case of any dietary wishes or allergies, decide what he consumes. That also holds for situations where RECHARGE GETAWAYS might also outsource cooking or go to a local restaurant during the retreat.

Environmental risks and hazards include rapidly moving, deep or cold water; insects, snakes and predators, including large animals; falling and rolling rock; lightning, flash floods and unpredictable forces of nature, including weather which may change to extreme conditions without warning. Possible injuries and illnesses include hypothermia, frostbite, high altitude illnesses, sunburn, heatstroke, dehydration and other mild or serious conditions.

Throughout the retreat, participants are responsible for their own safety. I (the retreat participant) acknowledge and understand that RECHARGE GETAWAYS retreats include risks of injury or death to participants. I understand the description above of these risks is not complete and that other unknown or unanticipated risks may result in property loss, injury or death. I agree to assume responsibility for the inherent risks identified herein and those inherent risks not specifically identified. I acknowledge that participation in this activity is purely voluntary, no one is forcing participation and participation is elected with full knowledge of the inherent risks. I (the retreat participant) assume and accept full responsibility for any injury, death, loss of personal property, and expenses suffered as a result of those inherent risks and dangers identified above, and those inherent risks and dangers not specifically identified and as a result of my negligence in participating in this activity.

Throughout the retreat, participants are responsible for damages they have caused. If in any case the venue decides that deposit is not refunded due to these damages, the costs will be recovered to the retreat participant. A non-smoking indoors is valid for all venues RECHARGE GETAWAYS collaborates with. Participants will be liable to deal with these costs by paying them and/or covering them by the insurance they are covered by.

4.0 WAIVER

4.1 RELEASE AND WAIVER OF LIABILITY

DECLARATION OF HEALTH. By accepting this Tour Participant Agreement, I (the retreat participant) represent that I have no physical conditions or medical precautions which would adversely affect my ability to take part in the program or other physical or cultural activities offered on RECHARGE GETAWAYS retreats. The organization of RECHARGE GETAWAYS always needs to be informed in case of any diseases, injuries, dietary restrictions, allergies or other limitations that will limit you from taking part in the program. In that case we can try our best to adjust the program to your needs. In case of medical treatment the participant needs to consult their doctor about participating in the retreat program. I (the retreat participant) fully understand that my participation in the program or other activities as well as consuming the food is my own responsibility and could be injurious to my health and I voluntarily assume all risks related to such activities.

PERSONAL RELEASE. By agreeing to the terms outlined here I hereby release and discharge my rights and claims for damages or liabilities that may occur as a result of participation on a RECHARGE GETAWAYS retreat, including but not limited to damages as a result of unexpected occurrences including those from weather, local political situations, wildlife or uncontrollable acts of God, including the risk of death. I release RECHARGE GETAWAYS including its owners, directors, employees, guides, yoga teachers and partners from liability for personal injury, illness, emotional damage, incurred travel expenses or property damage I may incur as a result of participation on this retreat. For the benefit of everyone on your retreat, RECHARGE GETAWAYS reserve the right to accept or reject any participant at any time without liability, and in the event, it determines, in its sole and exclusive discretion, that a participant is disruptive to the harmony of the retreat, it may without any obligation to pay a refund or any other amount whatsoever, expel such participant from the retreat. RECHARGE GETAWAYS will carry no responsibility or liability for any participant who leaves the retreat prior to its conclusion or for any activity undertaken by any participant which is not included on the retreat itinerary.

4.2 RELEASE AND PERMISSION TO PHOTOGRAPH AND VIDEO

By agreeing to the terms outlined here I hereby grant permission for RECHARGE GETAWAYS to the rights of my image, video or likeness. I understand that my image may be edited, copied, exhibited, published or distributed and waive the right to inspect or approve the finished product wherein my likeness appears. Additionally, I waive any right to royalties or other compensation arising or related to the use of my image or recording. I also understand that this material may be used in diverse commercial settings within an unrestricted geographic area. Photographic, audio or video recordings may be used for the following purposes: commercial presentations, online music video platforms (YouTube, Vimeo, etc), television or broadcast media distribution, social media. By making the payment for this retreat I agree with this release, I (the retreat participant) understand this permission signifies that photographic or video recordings of me may be electronically displayed via the Internet or in the public business settings.

4.3 CODE OF CONDUCT

All participants are expected to maintain a respectful and positive attitude throughout the retreat. This includes respectful communication, consideration for the privacy and personal space of others, and adherence to all safety guidelines and instructions from retreat leaders. Discriminatory, offensive, or disruptive behavior will not be tolerated. Participants must be punctual for all activities and respect the environment by not leaving waste behind. The use of drugs and alcohol is prohibited unless specified otherwise during certain events or activities. Smoking is only allowed in designated areas. Any damages caused to property by a participant will be their responsibility. Violations of this code may result in direct removal from the retreat without a refund. Recharge Getaways reserves the right to address and resolve any issues or conflicts at their discretion to ensure a safe and harmonious experience for all.

4.3 EMERGENCY CONTACT INFORMATION

For the safety and well-being of all participants, it is mandatory to provide the name, relationship, and contact number of at least one emergency contact person. This information must be submitted at the time of booking or

no later than six weeks prior to the retreat start date. Emergency contacts will be notified in case of medical emergencies, significant injuries, or other urgent situations. All emergency contact details will be handled with strict confidentiality and used solely for the purposes described.

4.4 VZR Guarantee

In order to meet its statutory obligation to provide a guarantee, Recharge Getaways makes use of the guarantee scheme provided by VZR Garant (www.vzr-garant.nl/en). You can check that this is the case by visiting VZR Garant's website and verifying that the organisation is listed as a participant. VZRGarant's guarantee applies within the limits of its Guarantee Scheme (which can be found on VZR Garant's website). The Guarantee Scheme specifies the exact (travel) offering to which VZR Garant's guarantee applies and what the guarantee entails. If services are not provided due to the financial insolvency of Recharge Getaways, you can contact VZR Garant, which has its offices at Torenallee 20, 5617 BC Eindhoven, Netherlands, by sending an email to info@vzr-garant.nl or calling +31 (0)85 13 07 630.

